



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®
...because shoplifting steals from all of us

Shoplifters Alternative Course (SA Course)

ANNUAL STATISTICAL REPORT

Prepared for

**Court Supervision Services
Venango County, PA**

SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	100%	91%
	C's or D's	0%	8%
Percent Not Completing Program:	Incomplete	0%	1%
Risk Assessment:	Low Risk	45%	56%
	Moderate Risk	17%	19%
	High Risk	38%	25%
Program Evaluation By Clients (Education Segment only)	Grade	96%	97%
Period: 01/01/2016 to 12/31/2016		Total Cases: 42	

Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
60. Age at last birthday?						
• 17 to 30	7	4	5	16	38%	61%
• 31 to 44	7	0	9	16	38%	21%
• 45 to 59	1	3	4	8	19%	13%
• 60 or older	1	0	1	2	5%	5%
61. Sex and marital status:						
• Single Male	4	2	1	7	17%	27%
• Married Male	1	1	2	4	10%	7%
• Single Female	8	4	10	22	52%	50%
• Married Female	3	0	6	9	21%	16%
62. Highest education level achieved:						
• High school graduate	9	3	10	22	52%	40%
• College/trade school graduate	4	1	6	11	26%	27%
• Still in school (high/college/trade)	0	0	1	1	2%	21%
• Dropped out of high school	3	3	2	8	19%	12%
63. Weekly job earnings when caught:						
• Less than \$250 per week	5	2	1	8	19%	23%
• \$250 to \$500 per week	3	1	4	8	19%	23%
• Over \$500 per week	1	0	2	3	7%	11%
• Was not working when caught	7	4	12	23	55%	44%
64. Were you ever in trouble with the law before?						
• Yes - for shoplifting only	2	0	0	2	5%	8%
• Yes - for other crimes only	5	6	7	18	43%	16%
• Yes - for shoplifting and other crimes	6	0	0	6	14%	5%
• Never in trouble with the law before	3	1	12	16	38%	72%

* Highlights the comparison figures for other counties nationwide who use the SA Course Program.

End: Personal Profile

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
101. At what age did you first shoplift something?						
• Twelve or less	1	2	1	4	10%	7%
• 13 to 16	7	0	1	8	19%	11%
• 17 to 19	2	1	1	4	10%	25%
• 20 or older	6	4	16	26	62%	56%
70. How long have you been shoplifting?						
• Less than one year	2	5	6	13	36%	23%
• 1 to 5 years	4	2	0	6	17%	11%
• over 5 years	7	0	0	7	19%	7%
• This was my first time	3	0	7	10	28%	59%
71. About how often did you shoplift in the 12 months before getting caught?						
• Almost everyday	4	0	0	4	10%	2%
• About once a week	4	0	0	4	10%	6%
• Only once in a while	4	5	6	15	36%	28%
• Never shoplifted before	4	2	13	19	45%	64%
72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)						
• One	3	2	5	10	26%	33%
• Two	2	1	4	7	18%	19%
• Three	3	3	3	9	23%	16%
• More than three	8	1	4	13	33%	32%
69. On the day you were caught, what was the total value of the things you shoplifted?						
• Under \$25	5	2	8	15	39%	28%
• \$25-\$100	7	2	9	18	47%	48%
• \$101-\$500	3	2	0	5	13%	21%
• Over \$500	0	0	0	0	0%	3%
74. What did you do most often with the things you shoplifted?						
• Used things myself	9	6	11	26	72%	66%
• Gave things away	3	0	1	4	11%	8%
• Sold the things	2	0	0	2	6%	5%
• Never used the things	2	1	1	4	11%	21%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
75. Did you ever try to return shoplifted items to get a cash refund?						
• Never did	10	4	19	33	79%	92%
• Sometimes did it	3	3	0	6	14%	6%
• Did it often	1	0	0	1	2%	1%
• Did it all the time	2	0	0	2	5%	1%
77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?						
• Very carefully	2	1	0	3	7%	3%
• Somewhat carefully	1	2	1	4	10%	9%
• Not very carefully	5	0	0	5	12%	16%
• Didn't plan it	8	4	18	30	71%	73%
68. How many people do you know who shoplift?						
• No one	4	0	10	14	33%	52%
• One or more friends	6	7	6	19	45%	36%
• One or more family members	2	0	0	2	5%	4%
• Friends and family members	4	0	3	7	17%	7%
109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?						
• Alone	10	4	11	25	60%	63%
• With friend(s)	5	3	2	10	24%	25%
• With family member(s)	1	0	5	6	14%	10%
• With friend and family member(s)	0	0	1	1	2%	2%
110. How many friends or family members know about your shoplifting activity?						
• One	1	1	3	5	12%	23%
• Two	1	1	1	3	7%	17%
• Three or more	12	4	14	30	71%	28%
• No-one knows	2	1	1	4	10%	32%
73. When you shoplifted, did you ever take things from a store that you could not use?						
• Never	9	3	11	23	55%	47%
• Sometimes	3	3	0	6	14%	9%
• Frequently	2	0	0	2	5%	1%
• Never shoplifted before	2	1	8	11	26%	43%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
76. How often did you have the money (or credit card) to pay for the items you shoplifted?						
• Always	2	1	6	9	26%	31%
• Most of the time	4	0	2	6	17%	14%
• Sometimes	5	3	3	11	31%	26%
• Never	5	2	2	9	26%	29%
80. How many times have you been caught shoplifting by a store but were <u>released</u> and not turned over to the police <u>before</u> this incident?						
• Once	0	1	0	1	2%	8%
• Twice	1	0	0	1	2%	2%
• Three times or more	0	0	0	0	0%	1%
• Never	15	6	19	40	95%	90%
81. How many times have you been caught shoplifting and turned over to the police <u>before</u> this incident?						
• Once	3	1	1	5	12%	9%
• Twice	2	0	0	2	5%	2%
• Three times or more	2	0	0	2	5%	1%
• Never	9	6	18	33	79%	87%
107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?						
• Charge them a penalty and <u>don't</u> call the police	4	1	2	7	17%	40%
• Charge them and <u>also</u> call the police	6	4	8	18	43%	27%
• Just call the police	5	2	7	14	33%	21%
• Do something else	1	0	2	3	7%	12%
108. Has a retailer ever charged you a penalty after being caught shoplifting?						
• Once	8	2	6	16	38%	32%
• Twice	1	0	0	1	2%	3%
• Three times or more	1	0	0	1	2%	1%
• Never charged a penalty	6	5	13	24	57%	64%

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End: Activity Profile

Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
65. Why do you think you shoplifted?						
• Because I am poor and needed the item(s) to stay alive.	6	1	0	7	27%	15%
• Because I wanted it but didn't have the money to spend	2	2	3	7	27%	39%
• Because I was depressed, confused or angry	3	2	5	10	38%	39%
• Because I wanted to see if I could get away with it	1	0	1	2	8%	7%
66. Are you normally a trustworthy person?						
• Almost never	0	0	0	0	0%	1%
• Sometimes	2	0	0	2	5%	3%
• Most of the time	3	2	3	8	19%	21%
• Almost always	11	5	16	32	76%	76%
67. What word(s) best describe(s) you?						
• Happy or okay	6	5	15	26	62%	67%
• Lucky	0	0	1	1	2%	4%
• Angry about my life	0	1	0	1	2%	5%
• Sad, depressed or confused	10	1	3	14	33%	23%
78. Before this incident, how often did you shoplift to make yourself feel better?						
• Never	6	3	10	19	45%	37%
• Sometimes	5	3	3	11	26%	19%
• Almost always	4	0	0	4	10%	4%
• Never shoplifted before this incident	1	1	6	8	19%	41%
102. Just before you shoplifted this time, were you upset about anything?						
• A family (or friend) problem	2	5	7	14	33%	31%
• A work problem	5	2	2	9	21%	15%
• A health problem	2	0	0	2	5%	9%
• No problem upset me	7	0	10	17	40%	45%
103. Just before you shoplifted this time did you recently experience a financial loss?						
• Loss of income	9	5	7	21	50%	33%
• Unexpected expense	2	1	3	6	14%	20%
• Repair bill	0	0	0	0	0%	2%
• No financial loss	5	1	9	15	36%	45%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
104. Just before you shoplifted this time, did you have any of the following feelings?						
• Depression or anxiety	10	4	6	20	48%	35%
• Frustration or anger	0	1	3	4	10%	13%
• Under Pressure	2	2	3	7	17%	20%
• None of the above	4	0	7	11	26%	32%
79. How did you see shoplifting before you were caught?						
• No big deal, everyone does it	3	0	2	5	12%	8%
• No big deal, no one gets hurt	3	2	0	5	12%	10%
• It's OK as long as you don't get caught	3	1	1	5	12%	7%
• I knew it was wrong	7	4	16	27	64%	75%
105. In your opinion, should shoplifters be required to take this course? (indicate percentage)						
• Yes - 100%	12	7	14	33	79%	79%
• Yes - 99%	2	0	0	2	5%	5%
• Yes - 98%	0	0	3	3	7%	5%
• Yes - 97% or less	2	0	2	4	10%	11%
106. Which store security measure do you fear the most?						
• Closed circuit television cameras	11	5	11	27	64%	45%
• Alert salespeople	2	0	1	3	7%	13%
• Electronic security tags on items	0	1	3	4	10%	11%
• Security guards	3	1	4	8	19%	30%
83. How difficult will it be for you to stop shoplifting forever?						
• No problem	8	5	18	31	74%	88%
• A little difficult	4	2	1	7	17%	9%
• Very difficult	4	0	0	4	10%	2%
• I don't plan to stop	0	0	0	0	0%	0%
86. Who is to blame for you becoming a shoplifter?						
• Friend	1	0	0	1	2%	3%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	1	1	2%	1%
• Myself	15	7	18	40	95%	95%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
87. Who will be to blame if you don't stop shoplifting in the future?						
• Friend	0	0	0	0	0%	1%
• Spouse	0	0	0	0	0%	0%
• Other family member	0	0	0	0	0%	0%
• Myself	16	7	19	42	100%	99%
84. What do you expect will happen if you are caught shoplifting again?						
• They will ask me to pay and let me go	0	0	0	0	0%	0%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	15	7	19	41	98%	87%
• I have no idea	1	0	0	1	2%	12%
85. What do you think should happen to someone like you if he or she is caught shoplifting again?						
• Asked to pay for things shoplifted	1	0	1	2	5%	9%
• Given last warning and let go	1	1	0	2	5%	7%
• Be arrested	9	6	11	26	62%	55%
• Given counseling or other help	5	0	7	12	29%	30%
82. How would you describe your life right now?						
• Pretty much OK, except for this shoplifting incident	5	2	14	21	50%	63%
• Okay, but I feel important things are missing in my life	3	1	2	6	14%	14%
• A lot of the time I feel depressed confused or angry	5	0	2	7	17%	13%
• Really lousy, nothing is going right for me	3	4	1	8	19%	10%
88. What are the chances you will never shoplift again?						
• 100%	8	7	18	34	81%	86%
• 90%	3	0	0	3	7%	9%
• 50%	2	0	0	2	5%	2%
• Probably will shoplift again	3	0	0	3	7%	3%
89. If you could get free counseling to help you stop shoplifting, would you want it?						
• Yes	9	2	2	13	31%	29%
• No, because I don't need it	5	3	15	23	55%	50%
• No, because I expect my life to be better soon	0	2	0	2	5%	14%
• No, because I just don't want it	2	0	2	4	10%	6%

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End: Perceptions/Feelings